



# Please read me



## COVID-19 Government Guidelines that you must follow whilst staying with us. Thank you!

1. Inside your retreat, we have provided a bottle of hospital grade anti bac spray. This is for your convenience should you wish to use it. At the time of your departure, please will you kindly assist us in spraying all high touch areas before leaving such as remote controls, door handles etc. **DO NOT REMOVE THIS SPRAY FROM THE ROOM.**
2. Please place **all** of your recycling in the bags in the hallway: Plastic; paper; cardboard; glass. Please only use the bin in the kitchen for food waste. Please place your used bin bags from the kitchen and bathroom into the black bin behind the carport at your time of departure.
3. Two pop-up wash baskets have been left on the shoe tray by your door. Please place **all** your used laundry and bed linen into these bags. Please leave inside your retreat.
4. In a plastic box outside the communal door there is anti bac spray. Please spray the handle and keypad AFTER use and replace in the box. Only use a small amount. It is powerful stuff!
5. If you, or your travel partner show any signs of COVID-19 prior to your stay, you must not travel and must inform us immediately. Our Ts&Cs outline the procedure to follow if this should happen.
6. While staying at Bethnal&Bec, if you show any signs of having the virus then you must immediately go and get tested by contacting [NHS Testing](#).
7. The result must be shown to us. If positive, you will need to leave if any member of your party can drive you - you will not be liable for a refund for any part of your stay. If that is not possible and you have to self-isolate here, then you will have to pay for all bookings that have to be cancelled as a result.
8. We are certified "We're Good To Go". An industry standard mark scheme that has been designed by Visit England to provide a 'ring of confidence' for all sectors of the tourism industry. Tourism businesses who have read and implemented the Government's COVID-19 reopening guidance, understand guidance from Public Health England and have a COVID-19 Risk Assessment in place.
9. In this new world we are all adjusting to and living in, please be mindful of other guests that will be staying after you. Please (try to) limit touching things you may not be buying. Please spray jars after you've used them etc...it will really help us to keep a safe environment for everyone, and to keep all the 'fun' things available.
10. **Check out time:** Check out time is strictly 11am. We require the full window of time between check out and check in to clean the retreats. Late check out after 11am will incur a charge of £100, check out after 11.30am will incur a charge of £200.
11. **Smoking/vaping Policy:** The retreats & your private gardens is strictly NON-SMOKING\*. You can smoke/vape under the carport where there is a cigarette bin provided.
12. A £200 charge will be made if we find evidence of smoking/vaping in the property or the garden.
13. We ask you to keep the retreat clean and tidy and to leave it in a similar condition of cleanliness to when you arrived. Any additional cleaning of the property, following your departure, beyond the normal amount reasonably required, may be charged for.